

## FREQUENTLY ASKED QUESTIONS

**1. What are Victory Vouchers?**

A. Victory Vouchers is the name of the OLV and JFK scrip program.

**2. What is a scrip program?**

A. The Victory Vouchers program purchases gift cards at a discount. We then sell them to you at face value. The difference between what we pay and what you pay is our profit.

**3. What percentage of profit is made on each card?**

A. The percentage varies with each card. Our order form lists the percentage we earn from each retailer that we carry in our Victory Voucher store. The [shopwithscrip.com](http://shopwithscrip.com) website lists the percentages for the cards they sell online.

**4. What is the benefit to me of purchasing Victory Vouchers?**

A. You can benefit from each card you purchase! You can designate how you would like 50% of the earnings from each card to be allocated. The options include applying it toward your JFK tuition and fees, Assumption tuition and fees, Faith Formation fees, the Youth Ministry program, the OLV Foundation, or the OLV Building Fund. The remaining profit is directed to our parish general operating fund to support our church and school programs and facilities.

**5. Is there any other way that I can earn credit?**

A. If you purchase your groceries at the West Kimberly Hy-Vee, simply take one of our Hy-Vee certificates with you when you shop. Fill in the date and your name and hand it to the cashier. Hy-Vee will rebate 3% of your grocery purchase to our program. You will earn 2% toward your designated selection. It's that easy!

**6. Are those the only ways I can earn the credit?**

A. One final way to earn credit is to have your vehicle serviced or repaired at River City Tire. Let them know you are a JFK/OLV member and they rebate 5% of your bill to our program.

**7. What types of gift cards are available through the Victory Voucher program?**

A. We carry department stores and other retailers, home improvement stores, Fareway grocery store cards, Kwik Star gas cards, and several restaurant cards. See the neon green sheet for the current cards available through our Victory Voucher store. And you can choose from any of the cards available on the [shopwithscrip.com](http://shopwithscrip.com) website.

**8. How do I designate my 50% earnings?**

A. All you need to do is fill in the Victory Voucher Rebate Program Enrollment Form and return it to the Victory Voucher table or the parish office.

- 9. When and where can I purchase the gift cards from the Victory Voucher store?**
- A. The Victory Voucher store is open in the Gathering Space of the Church on Saturdays from 4:00 p.m. – 4:30 p.m. and on Sundays from 7:30 a.m. until 11:00 a.m. except on holiday weekends. You may also purchase cards from our Victory Voucher store at the parish office on week days from 7:30 a.m. – 4:00 p.m.
- 10. Is there any other way for me to get the gift cards from the store?**
- A. Yes. You can place your order in your student’s backpack. The school will forward it to the store. We will fulfill your order and send it back through your student’s backpack.
- 11. Are any other ordering methods available?**
- A. Yes! We now offer online ordering through the shopwithscrip.com website. To open an online account, fill out the Victory Voucher Online Application and return it to the parish office or email it to Elaine Kopf at [victoryvouchers@gmail.com](mailto:victoryvouchers@gmail.com). Once received and verified, you will receive the necessary information for opening your online account by email.
- 12. What sort of payment does the program accept?**
- A. Presently, we can only accept cash or checks for cards purchased at our store. If ordering online, you may use the Presto Pay option to have funds immediately and securely automatically withdraw from your designated bank account.
- 13. Are the forms available online?**
- A. Yes. All forms are available on the church and school websites at [OLVJFK.com/vv](http://OLVJFK.com/vv)
- 14. Are there other gift cards available that you don’t carry in the store?**
- A. Yes. A list of the national cards available is at ShopwithScrip.com website. We can special order any card for you. You simply need to fill out a Special Order Form and pre-pay for the card. Or you can place your own order online and pre-pay. We order our cards on Monday. If we have your order and payment at the parish office by 9:00 a.m. Monday, we will usually have the card available by Friday.
- 15. What if I need to purchase a large amount of a certain card to pay for a home improvement project or a new appliance?**
- A. Simply let us know in advance and pre-pay. We will special order them in for you, usually within a week.
- 16. What happens if you are out of the item in the store when I go to purchase it?**
- A. You have two options. You can pre-pay and we will set the card aside for you and notify you that you can pick it up at the parish office or in the Gathering Space after it is received. Or you can simply wait and purchase the card when it is again in stock.

**17. Do you have a suggestion box for cards that I would like to see added to the store?**

**A.** You are always free to offer suggestions to a Victory Voucher worker. We will check them out for availability and add them if there is sufficient interest.

**18. Is there a way that I can help?**

**A.** Yes. We are always looking for additional volunteers to sell from the store on Saturdays and Sundays and other help with our program. Just let us know.

**19. Do you have any additional questions?**

**A.** Contact Elaine Kopf, Voucher Coordinator, at [VictoryVouchers@gmail.com](mailto:VictoryVouchers@gmail.com) or (563) 391-3679.